

Terms & Conditions

Please read these fully before making your "hold the date" payment.

These T&C's are here to protect both yourself, The Wedding Hair Boutique and any member of "The Team".

PLEASE NOTE, by making your initial payment, you are fully agreeing to our terms and conditions listed below.

Hold the Date Reservation

The non-refundable fee of £25.00 to (hold the date) for your trial & wedding day.

Once this payment has been received your wedding will be added to my diary. Please note no booking has been made until this has been received and confirmed.

This deposit is deducted from your trial.

Wedding day Numbers

There is a minimum booking of £250.00 for all weddings, excluding trials. This cost is to be met even if the number of people cannot be.



Trials

Trials will be undertaken at a separate location for any bookings made for a member of "The Team"

Trials are held at my studio which is based in Billericay.

Due to weekend commitments please note that trials will only be held on Saturdays from January till the end of March. After this time generally trials will only be available midweek, I will endeavour to accommodate you where possible. Weekday appointments are from 10am till 2.30pm. So please leave enough time in advance of your wedding to book a convenient time for you and your guests.

The total cost of your booking will be determined following your trial, additional hair extensions or pieces will be charged accordingly. I am happy to purchase these for you if required.

On the day of the trial the balance of your trial is due, minus the deposit already paid to initially hold the date.

Once you have had a trial, I allow one week for you to confirm the wedding day booking with me. After this date if the deposit has not been paid then the date is released.

The wedding day deposit booking is 50% of the total amount of the wedding day.

The wedding day balance is due 4 weeks prior to the wedding.

Travel expenses will be charged at £0.50p per mile when travelling over 20 miles from cm8 1lx.



Parking, toll charges and congestion charge will also be added and are in addition to travel.

Longer journeys over 2 hours and early morning starts may require an overnight stay, this will be discussed if necessary.

For destination weddings, flights, transfers, hotels and some meals will be charged but this would be discussed prior to booking and mutually agreed

For large bridal parties/early weddings it is sometimes recommended that an additional stylist is booked to help the morning run smoothly and to avoid very early starts (fees apply)

CHANGING OR CANCELLING YOUR WEDDING BOOKING

Your initial £25.00 deposit is non refundable

Once you have had your trial, this is **non-refundable** as the trial monies covers work undertaken.

In the event of a government scheduled lockdown the 50% deposit will be refunded.

Weddings that can go ahead but you choose to change the date.

Should you change your mind and postpone the date to another time that I can do, I will move your deposit over to that date, but there will be a rebooking fee of £100.00 to cover work lost on the original date.

Should you change your mind and postpone the date to another time that I am unable to do, you will unfortunately loose your deposit. If your wedding date falls within the 6 weeks prior to the wedding when the balance is due you will also be liable to pay the balance.



Please note, there will be a price increase on all weddings booked for 2020 and moved to 2021/2022.

If you have already moved your 2020 wedding date to 2021 the price will be honoured. If you move your date again there will be a price increase. This is to allow for business price increases at The Wedding Hair Boutique in 2020.

Please see current price list for all increases.

Reducing numbers; charges of 40% per reduction will apply 2 months or less from the wedding date. i.e One bridesmaid cancelled £60.00 - 40% = £24.00

In the very unfortunate event that you have to cancel your total booking, cancellation fees will be as follows:

3 calender months or less before the wedding 50% of total fee (initial deposit)

2 calender months or less before the wedding 75% of the total fee (deposit plus 25%)

1 calender month or less before the wedding full remaining fee due. (50% balance)

In the very unlikely event that Anna or one of The Team is unable to attend and carry out services on the trial or wedding date, for any unforeseen or unfortunate circumstances out of Anna or the team members control, including but not limited to sickness, accident, road or motorway closure or severe weather conditions, please rest assured that every reasonable effort will be made to find a replacement, reputable stylist/artist/salon at short notice, however any such bookings will remain solely the responsibility of yourself. No compensation will be offered on our part although this will be at the discretion of The Wedding Hair Boutique. It is strongly advised to take out wedding or event insurance to cover you against these extreme conditions. Terms and conditions are subject to change without notice.